

APPENDIX 3: CORPORATE INDICATOR TABLES

Objective 1

Success Factors	Indicators	Target 2014/15	Outturn 2014/15	Indicator status
a) We have identified, and are delivering on, 3 new projects in partnership that correspond with landscape character areas in the national park;	1. Number of projects, delivered in partnership, that correspond with landscape character areas.	6	6	Service level monitoring
b) We have focused work on the Landscape Strategy, the Biodiversity Action Plan and the Cultural Heritage Strategy to support the delivery of the revised National Park Management Plan;	2. Number of Strategies and Action Plans aligned with the National Park Management Plan. Target by 2014 = all	3	1	Service level monitoring
c) We have increased the amount of Authority owned Site of Special Scientific Interest land in favourable condition from 32% to at least 35% by 2025*;	3. Area and percentage of Authority owned SSSI land in favourable condition	32%	32%	NPMP monitoring
d) We have developed formal relationships with all the Local Nature Partnerships within the national park and/or developed a Peak District Local Nature Partnership;	4. Number of LNPs engaged with (out of total number of LNPs).	All	All	Service level monitoring
e) We have met our targets for rescue and restoration of buildings and monuments.	5. % conservation areas with up-to-date character appraisals (out of total no. conservation areas)	22% (109)	23% (109)	Continue for cross-Park monitoring
	6. No. and % of listed buildings 'at risk' rescued during the year.	10 (5.2%)	2 (1.2%)	
	7. No. and % of scheduled monuments 'at high or medium risk' conserved during the year.	1 (1.2%)	0	

Objective 2

Success Factors	Indicators	Target 2014/15	Outturn 2014/15	Indicator status
a) There is a more streamlined approach to providing advice and support between the Peak District Land Management Advisory Service partners;	8. Percentage of users who feel that the overall quality of service provided by PDLMAS is at least 'good'	Baseline	69%	Service level monitoring
b) We continue to broker 30 agri-environment schemes per annum;	9. Number of Higher Level Scheme applications or equivalent that we have brokered.	30/ annum	33	Service level monitoring
c) The area of land in the National Park in agri-environment schemes (ELS, HLS or equivalent) is 94,000 ha (that is, 65% of the national park as a whole)	10. Area (ha) and proportion of land in the National Park covered by environmental schemes.	≥94,000ha (65%)	112,028ha (78%)	Service level monitoring

Objective 3

Success Factors	Indicators	Target 2014/15	Outturn 2014/15	Indicator status
a) We have delivered the key milestones in our Planning Improvement Plan 2013/14;	11. Have we met the milestones set out in the Planning Improvement Plan?	Yes	Awaiting data	Service level monitoring
b) Our new Development Management Policies are found to be sound and are adopted;	12. Have we met the key milestones towards adopting our Development Management Policies (including tests for soundness)?	Yes	Awaiting data	Update
c) We have evidence of improvement in public confidence in the Planning Service;	13. Percentage of planning applicants who are satisfied with the service they received.	>70%	Survey not conducted	Continue
	14. Percentage of residents who consider that the Authority makes planning decisions that support the delivery of National Park purposes.	Establish baseline	Monitoring not set up	Update
	15. Percentage of planning applications by type determined in a timely manner:			Continue
	a) 13 weeks for major applications	60%	71%	
	b) 8 weeks for minor applications	65%	67%	
	c) 8 weeks for 'other' applications	80%	89%	
d) 13 weeks for all County Matter applications	50%	54%		
	16. Percentage of responses to planning correspondence within 15 working days.	85%	80%	Update
d) There is a sustained reduction in the number of outstanding enforcement cases by 2015.	17a. Number of enforcement cases outstanding.	375	398	Update
	17b. Number of top ten high priority cases resolved each year.	>1	0	Update

Objective 4

Success Factors	Indicators	Target 2014/15	Outturn 2014/15	Indicator status
a) Through Pre-application advice and information we have enabled others to take action to reduce their greenhouse gas emissions;	18. Proportion of planning applications that could, and on validation do, incorporate energy efficiency and micro-renewables proposals.	60%	32%	Update
b) The Authority's own carbon footprint has been reduced by 20% (in line with the agreed Carbon Management Plan);	20. The Authority's overall carbon footprint.	20% reduction from 2009/10 baseline.	20%	Continue for cross park monitoring
c) We are increasing the area of moorland under restoration management, leading to a reduction in the loss of stored carbon;	21. Area of moorland undergoing restoration management through the Moors for the Future Partnership:			
	a) Moorlife Area	2,600ha by Mar '15	3,167ha	Update
b) Outside Moorlife Area	900ha by Mar '15	827ha		
d) We have developed a carbon reduction demonstration project.	22. Development of a carbon reduction demonstration project.	Deliver 2 further projects	1	Service level monitoring

Objective 5

Success Factors	Indicators	Target 2014/15	Outturn 2014/15	Indicator status
a) We fulfil our role in delivering the Peak District Affordable Housing Plan by annually working with at least 3 communities to agree the sites that would address the need for affordable housing;	23. Number of communities we have worked with on affordable housing needs.	3	5	Continue
b) We support annually 4 community sustainable projects;	24. Number of community sustainable projects we support (plus qualitative output on the impact of the grant).	4	35	Continue
c) We work annually with 5 communities/ parishes/ villages to support or develop their plans (including neighbourhood plans).	25. Number of communities/ parishes/ villages where we have supported development of their plans.	5 annually (including 3 neighbourhood plans).	9	Continue

Objective 6

Success Factors	Indicators	Target 2014/15	Outturn 2014/15	Indicator status
a) Annually, 100 Peak District businesses (non-agri environment and non-EQM) are supported by Authority environmental grants, advice and programmes of work;	26. Number of businesses (non- agri environment and non-EQM) participating in Authority led or actively supported schemes.	100	71	Cease
b) We have taken reasonable steps to ensure a sustainable future for the Environmental Quality Mark and Business Peak District;	27. Annual qualitative commentary on progress to retain EQM and Business Peak District.	Commentary provided		Cease
c) More community outcomes are achieved through enterprise by increasing the support given to social enterprise.	28. Number of social enterprises the Authority has supported (per annum).	5	9	Cease

Objective 7

Success Factors	Indicators	Target 2014/15	Outturn 2014/15	Indicator status
a) Our work is supported by at least 7,000 volunteer days annually and the proportion from our target groups increases or is maintained;	29. Number of volunteer days organised or supported by the Authority.	8,500+ annually	8,426	Continue
	30. The number of days attended by under-represented groups.	> 1,900 annually	1,687	Continue
b) Over 90% of volunteers enjoy their experience and feel they have made a contribution to the national park.	31. Percentage of volunteers surveyed who enjoyed their experience.	> 90%	100%*	Update
	32. Percentage of volunteers surveyed who felt they had made a contribution to the national park.	> 90%	100%*	Update

* Taken from a survey of 86 volunteer rangers who attended the annual volunteer ranger meeting

Objective 8

Success Factors	Indicators	Target 2014/15	Outturn 2014/15	Indicator status
a) <i>Action plans for all high priority unsealed routes are being implemented;*</i>	33. Number of specific route action plans in place and being delivered.*	24	21	Continue
b) we have increased awareness of opportunities for recreation in the national park;	34. Number of contacts through Authority recreational facilities/ activities (cycle hire, guided walks/ events, campsites).	≥ 33,000	32,804	Update
c) We have increased opportunities for people to access recreational facilities using sustainable means;	35. Percentage of contacts who have used sustainable travel to recreational facilities.	35%	20%	Update
d) We have encouraged others to develop opportunities to experience the national park by bike, horse, on foot and on water;	36. Number of priority actions in the recreation strategy achieved or on target.	24	20	Update
e) Over 90% of the users of our recreational facilities are satisfied with their experience;	37. Percentage of users of recreational facilities/ activities that are satisfied with their experience.	> 90%	97%	Continue
f) We have widened participation to the services we offer to our target audiences;	38. Percentages of Authority customers using recreational facilities that are from our specific target audiences:			Continue
	a) Children and young people (5-24 yrs)	49%	65%	
	b) Minority ethnic groups	5%	16%	
	c) People with a limiting long-term illness or disability	6%	4%	
	d) People from deprived target areas.	3%	4%	
g) At least 85% of our Rights of Way network continues to be easy to use.	39. Percentage of total length of footpaths and other rights of way that are easy to use by the general public even though they may not follow the exact definitive line.	> 85%	89%	Continue

Objective 9

Success Factors	Indicators	Target 2014/15	Outturn 2014/15	Indicator status
a) from 2013/14):We have an updated tourism strategy for the Peak District by March 2014, subject to key delivery partners being able to work to this timetable;	40) Tourism Strategy updated by March 2014	Continue to have influence over tourism in the Peak District	Continued influencing role	Cease
b) The number of Peak District tourism businesses participating in EQM has increased;	41) Number of Peak District tourism businesses participating in Environmental Quality Mark.	106 (cumulative by end 2014/15)	68	Cease
c) The visitor elements of the sustainable transport action plan are being delivered.	42) Percentage of Priority actions in the Sustainable Transport Action Plan met or on target that aim to:	>90%	25%	Update

Objective 10

Success Factors	Indicators	Target 2014/15	Outturn 2014/15	Indicator status
a) We continue to provide a similar number of learning opportunities and more target audiences take part in the activities;	43. Number of contacts through learning opportunities provided by the Authority:			
	a) Information (visitor centres/cycle hire)	463,000	418,538	Update
	b) Face to face (guided walks/ education)	13,618	24,806	
	c) Participation and engagement	5,374	4,657	
	d) Website.	442,593	653,881	
	44. Percentages of Authority customers on learning activities who are from specific target audiences.	Increase proportion year on year.	70%	Continue
b) We maintain the proportion of users of our learning and understanding services that have an increased understanding of the national park;	45. Percentage of customers on Authority learning activities that believe their understanding of what is special about the National Park has increased.	At least 74%	71%	Monitor at service level
c) We are involved in an increased number of formal partnerships that aim to reach new audiences and increase understanding.	46. Number of formal partnerships aimed at promoting understanding.	2 (cumulative)	2	Cease

Objective 11

Success Factors	Indicators	Target 2014/15	Outturn 2014/15	Indicator status
a) We renew our Customer Service Excellence certification;	47. We have shown progress against all 9 actions to the satisfaction of the external assessor.	Yes	Yes	Cease
b) we maintain our 'Investors in People' award;	48. Percentage of staff who feel valued by the Authority	58%	49%	Continue
c) we have received an unqualified opinion from our external auditors on our financial statements and governance arrangements;	49. Unqualified reports from external auditors on Financial statements (including Annual Governance Statement).	Yes	Yes	Update
	50. Unqualified reports from external auditors on Value for Money.	Yes	Yes	
d) New signature programmes (from the NPMP) are making progress with delivery through the effective working of the wider delivery partnership*.	51. Qualitative report on progress against signature programmes.	Qualitative report	To plan	Cease

Objective 12

Success Factors	Indicators	Target 2014/15	Outturn 2014/15	Indicator status
b) Achieve 15% increased income generation from wider market activities by the end of 2014/15 from the baseline at the end of 2011/12 (reviewed annually);*	52) Percentage equivalent annual value of savings from the baseline budget	£258K	£334,200	Cease
c) The Asset Management Plan has been reviewed (by March 2014) to reflect the changing priorities of the National Park and implementation has begun..	53) Development of a new Asset Management Strategy	Implementation started	Yes	Cease